

This privacy notice explains how we use any personal information we collect about you.

It is our long-standing policy to maintain the confidentiality of your data and only use it as necessary for the conduct of our services to you.

What information do we collect about you?

We collect information about you when you engage us for financial planning or advice and for investment management services. This information will relate to your personal and financial circumstances. It may also include special categories of personal data such as data about your health, if this is necessary for the provision of our services.

We may also collect information if and when you voluntarily complete client surveys or provide feedback to us.

Information about connected individuals

We may need to gather personal information about your close family members and dependants in order to provide our service to you effectively.

In such cases, we would ask you to take the responsibility to ensure that you have the consent of the people concerned to pass their information on to us. We will provide a copy of this privacy notice for them or, where appropriate, ask you to pass the privacy information to them.

Why do we need to collect and use your personal data?

The primary legal basis that we intend to use for the processing of your data is for the performance of our services as contracted and agreed with you. The information that we collect about you is essential for us to be able to carry out the services that you require from us effectively. Without collecting your personal data we would also be unable to fulfil our legal and regulatory obligations.

Where special category data is required, we will obtain your explicit consent in order to collect and process this information.

How will we use the information about you?

We collect information about you in order to provide you with the services for which you engage us.

Who might we share your information with?

In order to deliver our services to you effectively we may need to send your details to third parties such as those that we engage for professional compliance, accountancy or legal services as well as product and platform providers that we use to arrange financial products for you.

Where third parties are involved in processing your data, we will have a contract in place with them to ensure that the nature and purpose of the processing is clear, that they are subject to a duty of confidence in processing your data and that they will only act in accordance with our written instructions.

To fulfil our obligations in respect of prevention of money-laundering and other financial crime, we may send your details to third party agencies for identity verification purposes.

Where it is necessary for your personal data to be forwarded to a third party, we will use appropriate security measures to protect your personal data in transit.

We maintain the security of the data we transfer to third parties through methods including secure emails, password protection, secure websites and portals and/or the encryption of data.

If you agree, we may email you about other products or services that we think may be of interest to you.

We will not share your information for marketing purposes with other companies.

How long do we keep your information?

During the course of our relationship with you, we will retain personal data which is necessary to provide services to you. We will take all reasonable steps to keep your personal data up to date throughout our relationship.

We are also subject to regulatory requirements to retain your data for specified minimum periods.

These are, generally:

- Five years for investment business.
- Three years for mortgage business.
- Indefinitely for pension transfers and opt-out business.
- Three years for insurance business.

These are **minimum** periods, during which we have a legal obligation to retain your records.

We reserve the right to retain data for longer where we believe it is in our legitimate interests to do so.

Generally, we will not keep your personal data for longer than 10 years after our relationship with you has ended, other than for the regulatory minimum periods.

You have the right to request deletion of your personal data. We will comply with this request, subject to the restrictions of our regulatory obligations and legitimate interests as noted above.

How can I access the information you hold about me?

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us using the contact details noted below.

When your personal data is processed by automated means you have the right to ask us to move your personal data to another organisation for their use.

We have an obligation to ensure that your personal information is accurate and up to date. Please ask us to correct or remove any information that you think is incorrect.

Marketing

We would like to be able with your consent to send you information about our products which may be of interest to you.

If you have agreed to receive marketing information, you may opt out at any later date.

You have a right at any time to stop us from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please contact us by email or post, using the contact details set out at the end of this notice.

Cookies

We use cookies to track visitor use of the website and to compile statistical reports on website activity.

For further information visit www.allaboutcookies.org/.

You can set your browser not to accept cookies and the above website tells you how to remove cookies from your browser. However, some of our website features may not function as a result.

Other websites

Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

What can you do if you are unhappy with how your personal data is processed?

You also have a right to lodge a complaint with the supervisory authority for data protection. In the UK, this is:

Information Commissioner's Office

Wycliffe House, Water Lane

Wilmslow, Cheshire

SK9 5AF

Telephone: 0303 123 1113 (*local rate*)

Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on our web page (and/or) inform you of any changes when they occur.

This privacy policy was last updated on 01/05/2018.

How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you.

Our contact details are:

- email at enquiries@mplltd.co.uk or writing to us at 45 Doughty Street, London WC1N 2LR.

Consent

We have provided you with a copy of our Privacy Notice which sets out information about the nature of our personal data processing activities, including details of our data retention and data deletion policies as well as your rights of access to the personal information that we hold on you.

Sensitive personal data

As explained in our Privacy Notice, there are certain categories of personal data that are sensitive by nature. These categories include data revealing: racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership and data concerning health.

Depending on the nature of the products and services that you engage us for, we may need to obtain your sensitive personal data, particularly in relation to health. In a case where we need to process special category (sensitive) data as described above, we would require your consent by indicating your agreement to the following statement:

I / we consent to the processing of sensitive personal data as far as it is necessary for the services I / we require from MPL Wealth Management Limited.

Client name(s):		
Client signature(s):		
Date:		

Please note that you may withdraw this consent at any time by notifying us at our main business address.

Marketing

From time to time we may wish to contact you to offer additional products or services that may be of interest to you. In order to do this, we require your consent by agreeing to any or all of these options.

Please tick the appropriate boxes below.

I / we consent to be contacted for marketing purposes by:

Email > ☐ Telephone > ☐ Text message > ☐ Post > ☐

Client name(s):		
Client signature(s):		
Date:		

Please note that you may withdraw this consent at any time by notifying us at our main business address: MPL Wealth Management Limited, 45 Doughty Street, London WC1N 2LR.